





### बिड दस्तावेज़ / Bid Document

बिड वि	वरण/Bid Details		
बिड बंद होने की तारीख/समय /Bid End Date/Time	24-10-2025 13:00:00		
बिड खुलने की तारीख/समय /Bid Opening Date/Time	24-10-2025 13:30:00		
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)		
मंत्रालय/राज्य का नाम/ <b>Ministry/State Name</b> Ministry Of Science And Technology			
विभाग का नाम/Department Name	Department Of Science And Technology (dst)		
संगठन का नाम/Organisation Name	Wadia Institute Of Himalayan Geology		
कार्यालय का नाम/Office Name	Dehradun		
	Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner; hp , Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner; Canon , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 500-550 VA); APC , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 500-550 VA); Elnova , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 500-550 VA); Genesis , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 500-550 VA); Microtek , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 500-550 VA); Numeric , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 500-550 VA); Enter , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); Microtek , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); APC , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); Emerson , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); Powerware , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); BPE , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); APC , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); BPE , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); BPE , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); BPE , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 3 KVA); BPE , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Online 3 KVA); BPE , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Online 3 KVA); BPS , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 1 KVA); APC , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offlin		

विड विवरण Bid Details (VA); Numeric , Annual Maintenance Service - Desktops,

Laptops and Peripherals - UPS (Offline 600-650 VA); Zebronix , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); Delta , Annual Maintenance Service - Desktops, Laptops and Peripherals -UPS (Offline 600-650 VA); Odyssey , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); safetech , Annual Maintenance Service -Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); APC , Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); Uniline, Annual Maintenance Service - Desktops, Laptops and Peripherals -UPS (Offline 600-650 VA); Elnova, Annual Maintenance Service - Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); Supercom, Annual Maintenance Service -Desktops, Laptops and Peripherals - UPS (Offline 600-650 VA); Leon , Annual Maintenance Service - Desktops, Laptops and Peripherals - Laptop; Dell , Annual Maintenance Service - Desktops, Laptops and Peripherals - Laptop; hp , Annual Maintenance Service - Desktops, Laptops and Peripherals -Laptop; Acer, Annual Maintenance Service - Desktops, Laptops and Peripherals - Laptop; Lenovo , Annual Maintenance Service - Desktops, Laptops and Peripherals -Laptop; Panasonic, Annual Maintenance Service - Desktops, Laptops and Peripherals - Laptop; Alienware, Annual Maintenance Service - Desktops, Laptops and Peripherals -Laptop; Fujistu, Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; HCL, Annual Maintenance Service - Desktops, Laptops and Peripherals -Desktop PC; IBM, Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Dell, Annual Maintenance Service - Desktops, Laptops and Peripherals -Desktop PC; Lenovo, Annual Maintenance Service -Desktops, Laptops and Peripherals - Desktop PC; hp , Annual Maintenance Service - Desktops, Laptops and Peripherals -Desktop PC; KBS, Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Accexcel, Annual Maintenance Service - Desktops, Laptops and Peripherals -Desktop PC; Acer, Annual Maintenance Service - Desktops, Laptops and Peripherals - Work station; Dell, Annual Maintenance Service - Desktops, Laptops and Peripherals -Work station; Tyrone , Annual Maintenance Service -Desktops, Laptops and Peripherals - Work station; Lenovo, Annual Maintenance Service - Desktops, Laptops and Peripherals - Work station; Fujitsu , Annual Maintenance Service - Desktops, Laptops and Peripherals - Work station; hp , Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer (Monochrome, Laser, Composite Cartridge, Lower range; Panasonic , Annual Maintenance Service - Desktops, Laptops and Peripherals -Multifunction Printer (Monochrome, Laser, Composite Cartridge, Lower range; Canon, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome, Laser, Composite Cartridge); Samsung, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); hp , Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer (Monochrome, Laser, Composite Cartridge, Lower range; Brother, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer; Fargo DTC4500 card printer, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer; Plastic Card Printer, Annual

वस्त् श्रेणी /Item Category

बिड वि	Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer ( Colour , Laser , Separate Drum & Tonner, Lower range); hp , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Colour, Laser, Separate Drum and Toner); Lexmark Printer CS720 , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Colour, Laser, Separate Drum and Toner); Xerox phaser 6360dn Printer720 , Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer ( Colour , Laser , Separate Drum & Tonner, Lower range); Samsung , Annual Maintenance Service - Desktops, Laptops and Peripherals - Server; IBM , Annual Maintenance Service - Desktops, Laptops and Peripherals - Server; Dell , Annual Maintenance Service - Desktops, Laptops and Peripherals - Server; Sun Ultra , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; D Link , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Cisco , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Digisol , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Digisol , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Easy Smart Switch , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Easy Smart Switch , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Digisol , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Ball , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Dax Mega Stack , Annual Maintenance Service - Desktops, Laptops and Peripherals - Switches; Dax Mega Stack , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Colour, Laser, Separate Drum and Toner); Xerox , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Colour, Laser, Separate Drum and Toner); Xerox , Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Colour, Laser, Separa
अनुबंध अविध /Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	25 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	5 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of	No

बिड विवरण/Bid Details			
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)		
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3		
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	10		
ऑटो एक्सर्टेशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2		
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No		
बिड का प्रकार/Type of Bid	Two Packet Bid		
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days		
अनुमानित बिड मूल्य /Estimated Bid Value	1000000		
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation		
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes		
मध्यस्थता खंड/Arbitration Clause	No		
सुलह खंड/Mediation Clause	No		

### ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India	
ईएमडी  राशि/EMD Amount	50000	

### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance securityshould be in favour of Beneficiary, wherever it is applicable.

#### लाभार्थी /Beneficiary :

The Director, Wadia Institute of Himalayan Geology, 33 GMS Road, Dehradun DEHRADUN, Department of Science and Technology (DST), Wadia Institute of Himalayan Geology, Ministry of Science and Technology (The Director, Wadia Institute Of Himalayan Geology)

### UIN Number NCTGC2415P

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमआईआई अन्पालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

#### एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public

Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

- 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
- 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
- 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
- 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Asset Details and its Distribution across the consignee /user locations:1759476300.pdf

#### Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner; Hp (9)

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Scanner
Make/Brand of Assets	hp
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	9	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner; Canon ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	Scanner		
Make/Brand of Assets	Canon		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 500-550 VA); APC ( 13 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 500-550 VA)			
Make/Brand of Assets	APC			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	13	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 500-550 VA); Elnova ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 500-550 VA)			
Make/Brand of Assets	Elnova			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 500-550 VA); Genesis ( $\bf 1$ )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 500-550 VA)			
Make/Brand of Assets	Genesis			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 500-550 VA); Microtek ( 5 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 500-550 VA)			
Make/Brand of Assets	Microtek			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	5	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 500-550 VA); Numeric ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 500-550 VA)			
Make/Brand of Assets	Numeric			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 500-550 VA); Enter ( $\bf 1$ )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	UPS (Offline 500-550 VA)					
Make/Brand of Assets	Enter					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); Microtek ( 16 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS( Offline 1 KVA)			
Make/Brand of Assets	Microtek			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	16	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); APC ( 12 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	UPS( Offline 1 KVA)					
Make/Brand of Assets	APC					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	12	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); Emerson ( 3 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS( Offline 1 KVA)			
Make/Brand of Assets	Emerson			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	3	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); Powerware ( 2 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS( Offline 1 KVA)			
Make/Brand of Assets	Powerware			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	2	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); BPE ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS( Offline 1 KVA)			
Make/Brand of Assets	BPE			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); Microtek ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	UPS( Offline 1 KVA)				
Make/Brand of Assets	Microtek				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS( Offline 1 KVA); Luminius ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS( Offline 1 KVA)			
Make/Brand of Assets	Luminius			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 1100 VA); APC ( 3 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	UPS (Offline 1100 VA)		
Make/Brand of Assets	APC		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	3	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 1500 VA); BPE ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 1500 VA)			
Make/Brand of Assets	ВРЕ			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 3 KVA); Microtek ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Online 3 KVA)			
Make/Brand of Assets	Microtek			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 3 KVA); BPE ( 5 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Online 3 KVA)			
Make/Brand of Assets	ВРЕ			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	5	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 3 KVA); BPS (1)

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	UPS (Online 3 KVA)		
Make/Brand of Assets	BPS		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Online 2 KVA); APC ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Online 2 KVA)			
Make/Brand of Assets	APC			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Microtek ( 20 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 600-650 VA)			
Make/Brand of Assets	Microtek			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	20	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Numeric ( 10 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	UPS (Offline 600-650 VA)					
Make/Brand of Assets	Numeric					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	10	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Zebronix ( $\bf 1$ )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	UPS (Offline 600-650 VA)					
Make/Brand of Assets	Zebronix					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Delta ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	UPS (Offline 600-650 VA)					
Make/Brand of Assets	Delta					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Odyssey ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 600-650 VA)			
Make/Brand of Assets	Odyssey			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Safetech ( $\bf 1$ )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 600-650 VA)			
Make/Brand of Assets	safetech			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); APC ( 28 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	UPS (Offline 600-650 VA)			
Make/Brand of Assets	APC			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	28	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Uniline ( $\bf 1$ )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	UPS (Offline 600-650 VA)		
Make/Brand of Assets	Uniline		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Elnova ( $\bf 1$ )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	UPS (Offline 600-650 VA)		
Make/Brand of Assets	Elnova		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Supercom ( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	UPS (Offline 600-650 VA)				
Make/Brand of Assets	Supercom				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - UPS (Offline 600-650 VA); Leon ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	UPS (Offline 600-650 VA)					
Make/Brand of Assets	Leon					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; Dell (48)

## तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	Laptop					
Make/Brand of Assets	Dell					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Exclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	48	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; Hp (18)

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	Laptop					
Make/Brand of Assets	hp					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	18	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; Acer (9)

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Laptop			
Make/Brand of Assets	Acer			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	9	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; Lenovo ( 6 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Type of Asset	Laptop	
Make/Brand of Assets	Lenovo	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
एडऑन /Addon(s)		
Requirement of Resident Engineer	Yes	
Requirement of Technicians	No	

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	6	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; Panasonic ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	Laptop				
Make/Brand of Assets	Panasonic				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; Alienware ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	Laptop		
Make/Brand of Assets	Alienware		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; Fujistu ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Type of Asset	Laptop	
Make/Brand of Assets	Fujistu	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
एडऑन /Addon(s)		
Requirement of Resident Engineer	Yes	
Requirement of Technicians	No	

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N अधिकारी /Consignee पता/Address / N	अतिरिक्त आवश्यकता Number of ach Asset for AMC  अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; HCL ( 5 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Desktop PC
Make/Brand of Assets	HCL
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	5	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; IBM ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Desktop PC
Make/Brand of Assets	IBM
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Dell ( 102 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Desktop PC
Make/Brand of Assets	Dell
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	102	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Lenovo ( 28 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Desktop PC
Make/Brand of Assets	Lenovo
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

Reporting/Officer for AMC Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	28	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Hp ( 46 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Desktop PC
Make/Brand of Assets	hp
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	46	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; KBS ( 21 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Desktop PC
Make/Brand of Assets	KBS
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

Reporting/Officer for AMC Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	21	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Accexcel ( 9 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Desktop PC
Make/Brand of Assets	Accexcel
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	9	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Acer (7)

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Desktop PC
Make/Brand of Assets	Acer
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	7	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Work Station; Dell ( 12 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Work station			
Make/Brand of Assets	Dell			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	12	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Work Station; Tyrone ( 2 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Work station			
Make/Brand of Assets	Tyrone			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	2	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Work Station; Lenovo ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Work station			
Make/Brand of Assets	Lenovo			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Work Station; Fujitsu ( 4 )

## तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Work station			
Make/Brand of Assets	Fujitsu			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	ਧ <b>ता/Address</b>	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	4	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Work Station; Hp ( 14 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Work station			
Make/Brand of Assets	hp			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	14	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, Lower Range; Panasonic ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Multifunction Printer (Monochrome , Laser , Composite Cartridge, Lower range			
Make/Brand of Assets	Panasonic			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, Lower Range; Canon ( 2 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values						
कोर / Core	कोर / Core						
Type of Asset	Multifunction Printer (Monochrome , Laser , Composite Cartridge, Lower range						
Make/Brand of Assets	Canon						
Status of Annual Maintenance Service Provider	Neither OEM nor ASP						
Periodicity of Preventive Maintenance Services	Quarterly						
Onsite Service Engineers Requirement	As Indicated in Bid Document.						
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive						
एडऑन /Addon(s)							
Requirement of Resident Engineer	Yes						
Requirement of Technicians	No						

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	ਧ <b>ता/Address</b>	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	2	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); Samsung ( 4 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values						
कोर / Core							
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )						
Make/Brand of Assets	Samsung						
Status of Annual Maintenance Service Provider	Neither OEM nor ASP						
Periodicity of Preventive Maintenance Services	Quarterly						
Onsite Service Engineers Requirement	As Indicated in Bid Document.						
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive						
एडऑन /Addon(s)							
Requirement of Resident Engineer	Yes						
Requirement of Technicians	No						

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	4	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); Hp ( 78 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )
Make/Brand of Assets	hp
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	78	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, Lower Range; Brother ( 11 )

## तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	Multifunction Printer (Monochrome , Laser , Composite Cartridge, Lower range				
Make/Brand of Assets	Brother				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	11	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer; Fargo DTC4500 Card Printer ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	Printer				
Make/Brand of Assets	Fargo DTC4500 card printer				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer; Plastic Card Printer ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Printer			
Make/Brand of Assets	Plastic Card Printer			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer ( Colour , Laser , Separate Drum & Tonner, Lower Range); Hp ( 10 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	Multifunction Printer ( Colour , Laser , Separate Drum & Tonner, Lower range)					
Make/Brand of Assets	hp					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly  As Indicated in Bid Document.					
Onsite Service Engineers Requirement						
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	10	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour, Laser, Separate Drum And Toner); Lexmark Printer CS720 ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values						
कोर / Core							
Type of Asset	Printer (Colour, Laser, Separate Drum and Toner)						
Make/Brand of Assets	Lexmark Printer CS720						
Status of Annual Maintenance Service Provider	Neither OEM nor ASP						
Periodicity of Preventive Maintenance Services	Quarterly						
Onsite Service Engineers Requirement	As Indicated in Bid Document.						
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive						
एडऑन /Addon(s)							
Requirement of Resident Engineer	Yes						
Requirement of Technicians	No						

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour, Laser, Separate Drum And Toner); Xerox Phaser 6360dn Printer720 ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values						
कोर / Core							
Type of Asset	Printer (Colour, Laser, Separate Drum and Toner)						
Make/Brand of Assets	Xerox phaser 6360dn Printer720						
Status of Annual Maintenance Service Provider	Neither OEM nor ASP						
Periodicity of Preventive Maintenance Services	Quarterly						
Onsite Service Engineers Requirement	As Indicated in Bid Document.						
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive						
एडऑन /Addon(s)							
Requirement of Resident Engineer	Yes						
Requirement of Technicians	No						

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer ( Colour , Laser , Separate Drum & Tonner, Lower Range); Samsung ( 4 )

## तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Multifunction Printer ( Colour , Laser , Separate Drum & Tonner, Lower range)			
Make/Brand of Assets	Samsung			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	4	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); Hp ( 35 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )				
Make/Brand of Assets	hp				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	ਧ <b>ता/Address</b>	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	35	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Monochrome , Laser , Composite Cartridge, Lower Range; Canon ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	Multifunction Printer (Monochrome , Laser , Composite Cartridge, Lower range					
Make/Brand of Assets	Canon					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Server; IBM (2)

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Server			
Make/Brand of Assets	IBM			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	2	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Server; Dell (1)

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Server			
Make/Brand of Assets	Dell			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Server; Sun Ultra ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Server			
Make/Brand of Assets	Sun Ultra			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; D Link ( 25 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Switches			
Make/Brand of Assets	D Link			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	25	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; Cisco ( 3 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Switches			
Make/Brand of Assets	Cisco			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	3	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; Zyxel ( 4 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Switches			
Make/Brand of Assets	Zyxel			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Periodicity of Preventive Maintenance Services	Quarterly			
Onsite Service Engineers Requirement	As Indicated in Bid Document.			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	4	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; Digisol ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Type of Asset	Switches	
Make/Brand of Assets	Digisol	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
एडऑन /Addon(s)		
Requirement of Resident Engineer	Yes	
Requirement of Technicians	No	

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; SR224 ( 2 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Type of Asset	Switches	
Make/Brand of Assets	SR224	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Periodicity of Preventive Maintenance Services	Quarterly	
Onsite Service Engineers Requirement	As Indicated in Bid Document.	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
एडऑन /Addon(s)		
Requirement of Resident Engineer	Yes	
Requirement of Technicians	No	

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	2	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; Easy Smart Switch (1)

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Switches
Make/Brand of Assets	Easy Smart Switch
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

Reporting/Officer for AMC Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

### Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; IBall (1)

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Switches
Make/Brand of Assets	iBall
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; TP Link ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	Switches		
Make/Brand of Assets	TP Link		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Switches; Dax Mega Stack ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	Switches				
Make/Brand of Assets	Dax Mega Stack				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge ); Samsung ( 14 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge )				
Make/Brand of Assets	Samsung				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	14	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour, Laser, Separate Drum And Toner); Lexmak ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	Printer (Colour, Laser, Separate Drum and Toner)		
Make/Brand of Assets	Lexmak		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Periodicity of Preventive Maintenance Services	Quarterly		
Onsite Service Engineers Requirement	As Indicated in Bid Document.		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour, Laser, Separate Drum And Toner); Xerox ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values				
कोर / Core					
Type of Asset	Printer (Colour, Laser, Separate Drum and Toner)				
Make/Brand of Assets	Xerox				
Status of Annual Maintenance Service Provider	Neither OEM nor ASP				
Periodicity of Preventive Maintenance Services	Quarterly				
Onsite Service Engineers Requirement	As Indicated in Bid Document.				
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive				
एडऑन /Addon(s)					
Requirement of Resident Engineer	Yes				
Requirement of Technicians	No				

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	<ul> <li>Number of month for resident engineers: 12</li> <li>Number of Resident engineers: 2</li> <li>Number of technicians: 0</li> </ul>

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour, Laser, Separate Drum And Toner); Canon ( 1 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	Printer (Colour, Laser, Separate Drum and Toner)					
Make/Brand of Assets	Canon					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	1	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

# Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour, Laser, Separate Drum And Toner); Hp ( 18 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Asset	Printer (Colour, Laser, Separate Drum and Toner)
Make/Brand of Assets	hp
Status of Annual Maintenance Service Provider	Neither OEM nor ASP
Periodicity of Preventive Maintenance Services	Quarterly
Onsite Service Engineers Requirement	As Indicated in Bid Document.
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

O.	परेषिती / रिपोर्टिंग धिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	18	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

## Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer ( Colour , Laser , Separate Drum & Tonner, Lower Range); Brother ( 8 )

#### तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values					
कोर / Core						
Type of Asset	Multifunction Printer ( Colour , Laser , Separate Drum & Tonner, Lower range)					
Make/Brand of Assets	Brother					
Status of Annual Maintenance Service Provider	Neither OEM nor ASP					
Periodicity of Preventive Maintenance Services	Quarterly					
Onsite Service Engineers Requirement	As Indicated in Bid Document.					
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive					
एडऑन /Addon(s)						
Requirement of Resident Engineer	Yes					
Requirement of Technicians	No					

#### अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

<b>O.</b>	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Girish Chandra Singh	248001,33 GMS ROAD	8	Number of month for resident engineers: 12     Number of Resident engineers: 2     Number of technicians: 0

### क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तै/Buyer Added Bid Specific Terms and Conditions

#### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

#### 2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- 1. All the Technical Literature/Brochure for the offered make and model should invariable be uploaded along with the Bid Document. The Comp liance Sheet enclosed under "Buyer add ATC Clause" must be acc ompanied with the Bid Document. Incomplete bids in any mann er subject to reject directly.
- 2. The hard copy of EMD must be reached to the Institute on or before of the Bid Submission End Date.
- 3. The Director, Wadia Institute of Himalayan Geology, 33, GMS Road, h as the right to cancel this bid without informing at any stage.
- 4. In the event of any disagreement, dispute, difference between the Ins titute and the Bidder/Vendor, the Hon'ble High Court of Nainital, Uttara khand shall be the sole adjudicator of the dispute.
- 5. Bidders are also requested to kindly go through "Buyer added Bid S pecific ATC" i.e. Text and uploaded based ATC Clauses.

#### 3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

#### अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
- 16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the <u>सामान्य नियम और शर्ते/General Terms and Conditions</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition

specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---